

CritiCall Ontario Website Security and Privacy Policy

Thank you for your interest in the CritiCall Ontario – the province’s sole emergency referral service for physicians caring for seriously and critically ill patients. We hope you find your visit to our website to be worthwhile and useful.

Information Security

CritiCall Ontario protects all information on our website and Bed and Resource Registry from unauthorized access, use and disclosure by establishing and maintaining appropriate security safeguards.

CritiCall utilizes Authenticated VeriSign SSL Certificates and Secure Web servers. The web servers require user authentication and provide data encryption.

CritiCall web applications are hosted in secure, geographically diverse data centres to ensure near continuous availability. The data centres provide many fault-tolerant features including redundant communications lines and multiple power sources.

Security glossary:

Encryption -- the process of transforming information to make it unintelligible to all but the intended recipient(s).

Authenticated SSL Certificates – The certificates enable a web site visitor to securely communicate with the web site, such that information provided by the web site visitor cannot be intercepted in transit (confidentiality) or altered without detection (integrity).

Authenticated SSL Certificates enable a website visitor to verify that the site the user is actually visiting is the company’s website and not an impostor’s site (authentication).

Website Privacy Policy

Privacy is a priority for our program and that commitment includes our website. The information we collect about you during your online visit is summarized below:

Cookies – A “cookie” is a piece of data that is stored on your local computer by a website. The data that is stored and is then sent back to the website every time you visit that site. Cookies help us track basic visitor information so we can better tailor the site to our visitors' needs. These cookies contain anonymous personal information.

Information about your visit - To keep our website up-to-date and current to our visitors’ needs, we may track statistics such as IP address, browser type, domain name, access times and referring website addresses.

Third-party sites - This site contains links to external websites. CritiCall is not responsible for the privacy practices or the content of any third-party website.

Updates - We may update this policy from time to time. The most current version will always be posted to this website.

Thank you for visiting www.criticall.org