

CritiCall Ontario can help you care for emergent, urgent and critically ill patients.

Here's what you need to do:

- 1. Call CritiCall Ontario at 1-800- 668- 4357**
- 2. The physician or designate will be asked, by the CritiCall Call Agent, for:**
 - Your name
 - Hospital site
 - Contact phone number
 - Most responsible physician (MRP) and CPSO (College of Physicians and Surgeons of Ontario) number
- 3. The physician or designate will provide the following patient information:**
 - Name, birth date, sex, area of residence
 - Location of the patient in the hospital
 - Initial (working) diagnosis and between one and five diagnosis specific questions
 - Any relevant medical history or medications
- 4. You will be asked if:**
 - Other sites or physicians have been contacted prior to your call to CritiCall
 - The patient has a valid health card (**only if the patient is being sent out of province*)

Once our Call Agents have collected the above information, they will immediately begin contacting an appropriate physician for telephone consultation. For expedient service, it is imperative that the MRP seeking assistance is nearby and available for immediate consultation when the Call Agents call back.

For more detailed information about our services, please refer to our CritiCall Ontario HELP Sheets (for general use and USA transfers) or visit www.criticall.org.